

Ms. Jane Doe
123 Main Street
Anywhere, USA 10101

Re: Rx #123456, Policy xxxx, ID #246810

To Whom It May Concern:

Please take a moment to review my claim for prescription reimbursement. My claim was erroneously denied because the ingredients are not FDA approved. The FDA does not require approval of a compounded medication nor do they require approval of the ingredients. Furthermore, compounded medications are not generic or investigational drugs. The FDA, in a written statement, defines compounding as “the practice of pharmacy/medicine.” This is supported by Congress. Please see the attached documentation.

I have prescription coverage in accordance with my benefits manual. My prescription was ordered by my physician as a medical necessity, and it was prepared and dispensed in compliance with all state and federal regulations, as well as the United States Pharmacopeia. It is not commercially-available, and my doctor and the American Medical Association recommend a PCAB-accredited compounding pharmacy (O’Brien Pharmacy).

Please reprocess my claim without delay. Unnecessary deferment of reimbursement is a political issue, as you are aware, and I will otherwise forward all documents to Mr./Ms. Xxxx, Insurance Commissioner for the state of XX.

Sincerely,